

How do I check status of my orders?

1. If you are not logged into website, then click the link “Login” from top right side. Refer the following screen.

The screenshot shows the BookGanga website interface. At the top right, there are links for "Download eBook Reader", "Help", and "Login". The "Login" link is highlighted with a red box. Below the navigation bar, there is a search bar with the placeholder text "Enter name of book or author or publication" and two buttons: "Search Books" and "Advanced Search". The main content area displays a "Best Sellers" section with three book covers: "व्हाय नॉट आय ?" (Rs. 250.00), "Rx" (Rs. 175.00), and "कलंदर कलाकार किशोर कुमार" (Rs. 150.00). On the left side, there are filters for "Language" (English, Hindi, Marathi, Sanskrit) and "Categories" (कथासंग्रह, कादंबरी).

2. Click “My Orders” once you are logged in as shown below.

The screenshot shows the BookGanga website interface after logging in. At the top right, there are links for "Welcome" and "Logout". The "My Orders" link is highlighted with a red circle. Below the navigation bar, there is a search bar with the placeholder text "Enter name of book or author or publication" and a dropdown menu set to "Books". There is also a "Search Books" button and a "Free & Express Delivery" banner. The main content area displays a "Best Sellers" section with six book covers: "केतकरवह्नी" (Rs. 150.00, \$ 3.00), "एकोणीसावी जात" (Rs. 120.00), "हेलोss मी इन्स्पेक्टर प्रधान बोलतोय" (Rs. 300.00, \$ 6.00), "घरमिती" (Rs. 300.00, \$ 6.00), "स्वप्नाकडून सत्याकडे..." (Rs. 50.00), and "स्नेहधारा" (Rs. 90.00, \$ 2.00). On the left side, there are filters for "Language" (English, Hindi, Marathi) and "Categories" (दिवाळी अंक, पाकशास्त्र, गाईड्स - इंग्लिश, आरोग्य विषयक, अनुभव कथन).

3. If you have clicked on “I’ll Fill it Later”, then your order will appear in Pending Payment Orders.

My Orders

Search: [Search Orders](#)

Pending Payment Orders

Proforma Invoice #	Books	Transaction Detail	Action
244	Aadibandh - eBook (2 X Rs. 300.00)	Date : 25 Nov 2010 04:04 PM Payment Mode :Net Banking / Bank Deposit Amount : Rs. 600.00	Payment Detail Form Cancel
241	Wise And Otherwise (2 X Rs. 150.00)	Date : 22 Nov 2010 05:38 PM Payment Mode :Net Banking / Bank Deposit	Cancel

3. You can click on “Payment Detail Form” and fill the payment details as shown in Cheque / Demand Draft OR Net Banking / Bank Deposit Payment Details OR Credit Card Payment Form.

Once these details are filled, click on “Confirm Order”, which will confirm your order.

- You can see an Invoice of your ordered book. Click on invoice no. to see the invoice details.
- When your order is in process, the order status will appear as “In Progress”.
- When you receive books as per your order at your given address, then order status will appear as “Completed”. Refer the following screen.

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Books | eBooks | Authors | Publications | Book Sellers | Forthcoming [No Books](#) [My Orders](#) [My Profile](#)

My Orders

Search: [Search Orders](#)

[My eBooks](#)

Invoice #	Comment	Transaction Date	Status
115	Book Order on 26 Aug 2010	26 Aug 2010 11:48 AM	Completed Invoice

1 [2](#)

Pending Payment Orders

No pre order found!